

Delivery Process

- 1) Once your order has been processed, you will receive confirmation of your order to the email address provided at the time you place your order. Please review your order details and contact Halfords Customer Service if there are any required changes or errors.
- 2) You will be advised by email with an estimated delivery day once this has been planned. Please advise if this day is not suitable and inform us of any restrictions or roadworks that might limit our access to your property – this helps us allocate an appropriate vehicle.
- 3) Your building will be delivered on a pallet, the pallet is to be disposed of at the customers discretion. The driver will not unload the panels from the pallet.
- 4) You will need to be present to sign for the delivery. Unfortunately, we cannot leave the item without a signature unless you have advised us in writing beforehand that it is OK to do so.
- 5) Please ensure there is a firm and level unobstructed location that is suitable to deliver your garden building. If we are unable to gain access to your property due to obstructions, restrictions, or roadworks we have not been informed of, we may have to reschedule and charge for delivery.
- 6) It is essential that you fully check the delivery of your garden building to confirm that all components, parts, and fixings are present and correct prior to assembly, to ensure you have everything required for installation. If there is a problem with any component you have received, or if something is missing, please contact Halfords.

Restricted Postcodes

BT, HS, IM, JE, ZE, GY, AB, DD, FK14, FK15, FK16, FK17, FK18, FK19, FK20, FK21, IV (all), KW (all), KY1, KY2, KY5, KY6, KY7, KY8, KY9, KY10, KY13, KY14, KY15, KY16, PA(all), PH (all). PO Isle of Wight (offshore)

Chargeable postcodes – £70 delivery charge

DG9, FK7, FK8, FK9, FK10, FK11, FK12, FK13, G63, G83, G84, KY3, KY4, KY11, KY12, PL1, PL2, PL3, PL4, PL5, PL6, PL7, PL8, PL9, PL21, TR Truro(all), PL10, PL11, PL12, PL13, PL14, PL15, PL16, PL17, PL18, PL19, PL20, PL22, PL23, PL24, PL25, PL26, PL27, PL28, PL29, PL30, PL31, PL31, PL33, PL34, PL35